



GMPCS Personal Communications, Inc.
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www.gmpcs-us.com Email: support@gmpcs-us.com
 Online Billing: www.gmpcs-US.com

GMPCS Sign off



GMPCS SERVICE AGREEMENT FOR IRIDIUM SERVICES - BUSINESS

[For Businesses & Government Use only- Private Individuals must complete the Individual version of this Agreement]

I understand that my completion of this Service Agreement does not guarantee service.

Part 1 COMPANY INFORMATION:

Please fill out the information below and attach a legible copy of Tax ID documentation. Please complete all six sections, sign where indicated then return to GMPCS via fax, e-mail or mail. [All information kept strictly confidential]
 Company Name: _____ (the "Company")

Primary Contact: _____ D&B/ Tax ID: _____

Phone (Daytime) _____ Phone (Evening) _____

FAX _____ Cellular _____

Owner Social Security Number (if company has less than 10 employees): _____

E-Mail: _____ Website: _____

Mailing Address _____

City _____ State _____ Post Code _____ Country _____

Billing Category: Private Business GSA Government (Non-GSA) Other: _____

If Federal Tax exempt, please attach documentation and check this box: **Federal Tax Exempt - documents attached**

Part 1a Purchase Order Info:

P.O. #: _____ P.O. # Amt: _____

Person responsible for payment of P.O.: _____ P.O. Exp. Date: _____

Dept: _____ Email: _____ Ph: _____

Part 2 PAYMENT METHOD: (please select one payment method)

____ 1. DIRECT MONTHLY BILLING: (Subject To Credit Verification/Approval)

OR

____ 2. AUTOMATIC DEDUCTION FROM CREDIT CARD: (Please fill in the following)

Part 2a Automatic Deduction From Credit Card:

Card Number _____ Security Code* _____ Expiration _____ (MM/YY)

(*Security Code: M.C. & Visa: on back of Card- (3 digits); AMEX on Front of card (4 digits))

Name as it appears on Credit Card: _____

Billing address is the same as the address in part 1: YES NO (if No, please indicate billing address below):

Credit Card Billing Address: _____

City _____ State _____ Post Code _____ Country _____

Note: See items (8)& (9) of the terms on page 4 for full explanation of credit review and deposit requirements.

GMPCS CREDIT CARD AUTHORIZATION:

I hereby authorize GMPCS to process credit card vouchers in the my/Company name and agree to pay for all charges incurred under the terms and conditions of this Agreement. I have read this Agreement, understand and agree with all terms and conditions and indicate so by executing this Authorization

I, _____, hereby authorize GMPCS Personal Communications, Inc., via this
 (PRINTED NAME OF CARDHOLDER)

Signed authorization to charge the Company credit card for payment of ALL services requested under this Service Agreement. I further agree It is the mine and the Companies responsibility to ensure that the credit card information, including expiration date, is current. If the credit card issuer allows, GMPCS may obtain any new expiration dates, any new account numbers or other renewal information from the credit card account and use this information to update the account.

Signature of card Holder _____

(Note: GMPCS does not accept third party credit cards)

See items (8)& (9) of the terms on page 4 for full explanation of credit review and deposit requirements.

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Part 3 ACCOUNT STATEMENT:

Please select the way you prefer to receive your statement:

I **ELECT** to receive Free **ONLINE BILLING NOTIFICATION**, sent to the email address in section 1 above, I understand that I can then go to www.gmpcsbill.com and obtain a copy of my airtime invoice.

I **DECLINE ONLINE BILLING NOTIFICATION**, I understand that I will incur a \$4.95 monthly fee for a manually printed and mailed statement.

Part 4 Iridium Satellite Phone/Terminal Unit Information:

Phone #1: IMEI: 3000 (Under Battery)

SIM Card # _____ (On SIM Card)

SATELLITE TELEPHONE # 8816

Dealer: SatComm Communications LLC Dealer # SAT032

(For additional units, please attach a separate sheet with the above information clearly indicated)

Part 5a IRIDIUM AIRTIME SERVICE PLANS

GMPCS offers both Prepaid and Postpaid Airtime Plans for your Iridium Phone

Please initial to the left of the plan/options you would like to select below:

Pre Paid Sim Cards: No activation fees, no credit check and recharge any time you like:

<input type="checkbox"/> IRID-PP-75	75 Minute Prepaid Recharge (\$2.20 a min.) Valid for one month	FREE SIM Card	\$165.00
<input type="checkbox"/> IRID-PP-200	200 Minute Prepaid Recharge (\$2.49 a min.) Valid for six months	FREE SIM Card	\$499.00
<input type="checkbox"/> IRID-PP-500	500 Minute Prepaid Recharge (\$1.64 a min.) Valid for one year	FREE SIM Card	\$817.00
<input type="checkbox"/> IRID-PP-3000	3000 Minute Prepaid Recharge (\$1.25 a min.) Valid for two years	FREE SIM Card	\$3,750.00

Build Your Own Airtime Plan:

Post Paid Airtime Plans:

GMPCS's Postpaid Airtime Plan allows the user to build the rate plan that best fits their need by buying down the effective per minute rate through the advance purchase of 100 minute blocks of airtime. There is no activation fee for the Build Your own Airtime Plan. The Service Fee can be paid monthly by credit card at the rate of \$33.95 per month, or annually in advance at the rate of \$460 per year which includes 3 minutes per month for testing. The airtime rate for mobile-to-fixed is \$1.49 or Iridium-to-Iridium calls is \$0.99 per minute. You can buy down this airtime rate to as low as \$0.99 per minute buy buying blocks of 100 minutes to be applied to your plan. Once the advanced purchased minutes are used up, the airtime rate reverts to \$1.49 per minute. Additional blocks of 100 minutes can be purchased during the service period to lower the effective airtime rate. The Build Your Own Airtime Plan is an annual airtime plan with an early cancellation penalty of \$200 during the first year. Each block of advance purchased minutes has an effective period of one year from the date of purchase. Please check below to indicate whether you want to pay your monthly service fee on a monthly or annual basis, and then check if you want to advance purchase any blocks of airtime to effectively lower your per minute rate. If you don't elect to advance purchase any minutes at this time, your effective per minute rate will be \$1.49, and you will be able to advance purchase blocks of minutes at any time during your service period.

Initial: _____

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Part 5a IRIDIUM AIRTIME SERVICE PLANS cont.

___ \$33.95 Monthly Service Fee – Paid by Automatic Credit Card Deduction for a minimum of twelve months

___ \$460.00 Annual Service Fee – Paid Annually in Advance by Credit Card - includes 3 minutes per month for testing.

___ IRID-AP-100 \$139.00 Advance payment of 100 Minutes at \$1.39 per minute \$1.49 additional Minutes

___ IRID-AP-200 \$258.00 Advance payment of 200 Minutes at \$1.29 per minute \$1.49 additional Minutes

___ IRID-AP-300 \$357.00 Advance payment of 300 Minutes at \$1.19 per minute \$1.49 additional Minutes

___ IRID-AP-400 \$436.00 Advance payment of 400 Minutes at \$1.09 per minute \$1.49 additional Minutes

___ IRID-AP-500 \$495.00 Advance payment of 500 Minutes at \$0.99 per minute \$1.49 additional Minutes

+1 Access Service

This option allows Iridium customers to have a "U.S" phone numbers so people calling them won't be charged international calling charges. Satellite phone airtime charges still apply to the Iridium customer.

___ +1 Access Service \$ 8.95 / Month plus \$1.49 per Min.

The +1 Access service is developed to provide Iridium post paid subscribers with a U.S.-based +1 phone number in addition to their existing 8816 phone number. As the 8816 country code can be difficult to dial in certain parts of the world and can generate high call charges for the calling party, the +1 Access enables simpler and less expensive calling of Iridium subscribers. The +1 Access can be added to any Iridium post paid account.

The +1 Access service is similar in concept to two-stage but doesn't require any user intervention. Each +1 number is directly mapped in the switch to an accompanying 8816 number. When a call is received via +1, the system identifies the correct MSISDN and routes the call to the Iridium user. The process is seamless, but there will be a slight delay prior to call connection - as is currently experienced with two stages.

Iridium subscribers will gain from the added convenience of having a U.S. phone number linked to their Iridium phone. Subscribers can manage their call costs and caller access by choosing to distribute their 8816 phone number or their +1 phone number. Customer satisfaction will increase as callers are able to avoid the high PSTN termination charges associated with direct dialing.

Due to network structure, data is not available with the +1 Access service. The +1 Access service is currently not available to prepaid subscribers.

Two stage dialing option

This option is more affordable for the person dialing to the Iridium phone, but will cost the Satellite phone subscriber \$1.50 per minute. To place these calls first dial the Arizona Iridium gateway at 480.768.2500. This will be considered a long distance call for the person calling from the US. Once dialed the voice prompt will welcome you and ask for the Iridium number you would like to call. At this point you will dial the 12 digit Iridium number you would like to call. After entering the number, be patient and the phone call will eventually go through.

Keep in mind that the phone call will only go through if the satellite phone being called is turned on and receiving signal by being outside. If the Satellite phone is not receiving a signal from the satellite network than any voice calls to that phone will be sent to voicemail. If you leave a voice mail on the Iridium phone, the subscriber to that phone will be notified the next time the phone is registered on the Iridium network.

Initial: _____

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Part 6 Terms and Agreement (Please read and sign where indicated)

GMPCS PERSONAL COMMUNICATIONS INC. - Mobile Satellite Services Terms and Agreement

(1) Availability Of Limited Service: Service is generally available to satellite terminals equipped for this service when within the satellite footprint. Service is furnished to Customer or Customer's authorized user. A telephone number may not appear in more than one terminal. Customer has no property right in such number. GMPCS reserves the right to assign, designate, or change such number, when, in its sole discretion, such action is reasonably necessary in the conduct of its business.

(2) GMPCS Service: Customer has contracted to have GMPCS provide the service under the terms detailed in this Agreement at Sections 5a and 5b. Basic Satellite Service is provided via the Iridium network utilizing land earth stations. Iridium service is provided through stations operated by Iridium, LLC. Customer agrees to remain as a subscriber of the service for a period of one year from the date of service activation, and furthermore, agrees to pay any applicable activation, monthly service, service usage fees and any applicable taxes thereon. GMPCS reserves the right to change rates at anytime.

(2.1) Renewal: All Post-paid plans automatically renew at the end of 12 months (unless specifically cancelled by customer prior to their anniversary date).

(2.2) Cancellation/Deactivation of service: Customers wishing to deactivate their Iridium phone MUST contact GMPCS before the end of the contract term or the phone will be automatically renewed and fees will continue to be charged to their account. Prepaid airtime is purchased from Iridium non-refundable.

(3) Early terminations: Early terminations of yearly service are subject to a \$250.00 cancellation fee per terminal. Customer may renew for successive one (1) year service periods at the same terms and conditions contained herein. Notice of termination should be in writing to: GMPCS Customer Service Department, at 1501 Green Rd. Suite A-B, Pompano Beach, FL. 33064 USA no less than thirty (30) days prior to the expiration of any term of this Agreement. This Service Agreement cannot be assigned without the written consent of GMPCS. GMPCS reserves the right to terminate this Contract at any time during the contract period.

(4) Contractual Limitations/Plan changes: During the contract period, customer may change their pricing plan to a higher bundle free of charge. Moving to a lower pricing plan, when applicable, with fewer included minutes will incur a fee of \$50.00 and will renew the twelve month contract period.

(5) Data Transmission Use & Dropped Calls: Due to the technical nature of data setups and the inherent sophistication of data transmission through a variety of satellite and other operating systems, GMPCS makes no representation as to the success of voice or data calls through any system. Customer agrees that all data call attempts regardless of ultimate successful transmission and termination will be paid for and no credits will be given in the event of dispute of this nature. Along with potential incorrect use (i.e.: next to a building/obstruction), all satellite systems (including low earth orbiting satellite constellations) have inherent flaws and anomalies that can create dropped calls of either voice or data nature. Dropped calls will not be credited. GMPCS can provide data setup technical support beyond the normal provided setup instructions at an additional charge. Please consult with a sales representative for more details.

(6) Invoicing and Guarantee of Payment of Services: GMPCS will invoice customer monthly. This bill is due and payable upon receipt. Monthly recurring charges are billed monthly in advance. Customer understands that they are responsible for all air time charges, including but not limited to direct airtime, long distance and roaming charges (if applicable), and charges for any Customer-elected, value-added services (when available). Payment must be made in U.S. Dollars. Customer requests for direct billing are subject to credit approval and may be subject to required deposits and/or direct payment by credit card or a guarantee authorized against a valid accepted credit card.

(7) Taxes: The price of the service does not include sales, usage, excise, ad valorem, property or any other taxes now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. Customer shall pay such taxes directly or reimburse GMPCS for any such taxes.

(8) Deposits: Mobile Satellite services are granted subject to credit approval by GMPCS. GMPCS requires the establishment of credit or the ability to pay invoices according to the established terms. Deposits of \$500 to \$1,000 are usually required for Non-US citizens or customers who do not have established credit. Customers will be advised prior to service activation if a deposit is required. Deposits will be refunded at service or contract termination.

(9) Foreign Credit Cards: Foreign credit cards will be accepted only after a complete verification has been done with the issuing bank. The issuing bank must contact the credit card holder and confirm the authorization for the charge to be approved. Verification of foreign credit cards may delay order processing for up to 72 hours. The deposit requirements in (8) above will still apply. GMPCS reserves the right to decline any credit card transaction.

Initial: _____

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